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CURRICULUM VITAE

Andreas Wagner

PROFILE

Freelance Ruby & Rails developer with a strong bias for plain Rails full stack, system operations and administration.

I place myself in the niche of maintaining and improving small and mid size projects, helping stakeholders discover and realize improvement potentials and optimisations, and advising in regards to operational requirements.

SKILLS

Languages

Mother tongue German, Fluent in spoken and written English, Fair knowledge of French, Basic Arabic

Project Management

Organized cultural events with budgets up to 20.000€ and teams of up to 20 people, organized workshop infrastructure for 20 to 150 people, for 3 to 7 day events

Office Management

Promoting and running a coworking space / shared office including networking people, balancing the accounting , designing and outfitting the space

IT Knowledge

Word & Table Processing (MS Office, OpenOffice, LibreOffice, webbased), Presentation & Layout (Prezi, Scribus), experienced in working with Microsoft operating systems (Windows 3.1 - 7), experienced in working with diverse Linux distributions, LPI-1 level (Debian, Ubuntu, CentOS), networking and hardware, basic AD administration, static and dynamic web programming (HTML & CSS, basic Javascript & PHP), hosting administration (vserver, automation via chef, aws integration), content management systems (Wordpress), RubyonRails development, programming language Ruby, shell scripting

Work Processes

team-based, resilient, repeatable, compliant work processes; lean operations; "everything is a product, everybody is a customer" & "infrastructure as code"; release life cycle policies and best practices for development and operations; PCI-DSS and FCA related auditing requirements

Main interest in organisational forms of urban labor & coworking spaces and professionalizing IT knowledge

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EXPERIENCE

FREELANCING RUBY ON RAILS DEVELOPMENT & SYSTEM ADMINISTRATION, since 2017

Taking on maintenance and modernisation of existing applications, including hosting.

Greenfield product development in tight interaction with stakeholders for feature discovery and specification

Running a Wordpress Hosting service WellPress with extensive automation

Running a general container-based application hosting service based on top of Ansible, Docker Swarm

Hardware setup, automation and maintenance for multiple digital visualisation projects in Estonian museums in cooperation with PLATVORM OÜ.

Developing bespoke administration tools based on Ruby on Rails, for internal consumption and client-facing administration.

Find further details here: <https://www.whyservices.net/experience/>

HEAD OF SYSTEM OPERATIONS, CASH ON GO LTD, 2013 - 2017

Leading a team of system administrators. Overseeing product and internal service infrastructure of the organisation. Architecture and implementation of on- and off-premise server and network infrastructure. Implementation of standardized work processes and policies, as well as ensuring PCI DSS, and legal compliance. Close cooperation with other departments, in particular development team. Lead contact with IT-related external service providers. Holding the 2014 Einstein Award, company-internal award for outstanding effort to facilitate work across and between departments.

RELOCATION TO TALLINN, ESTONIA IN JANUARY 2012

Pursuing different projects and work as coworking space administrator, project manager (INURA annual conference June 2012, 3 day workshop for Goethe Institute September 2012), trader (ESTA wood products), freelance web administrator (whyservices OÜ)

PERSONAL ASSISTANT TO TAMER ALAWAM, SYRIAN JOURNALIST AND DIRECTOR, BERLIN, GERMANY NOVEMBER 2011 TO JANUARY 2012

STUDENT ASSISTANT IN IT ADMINISTRATION, INTERNATIONAL RESEARCH CENTRE "WORK AND LIFE CYCLE IN GLOBAL HISTORICAL PERSPECTIVE", BERLIN, GERMANY 2009 TO 2010

Mediator between research centre and computing centre of the university; assistance to the staff and the research fellows concerning IT issues; Active Directory Domain Controlling; user administration, network administration, hardware monitoring.

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EXPERIENCE, continued

Internship, "European Information-Center" of the Thuringian State Chancellery, Erfurt, Germany February to July 2004

Assisting the preparation, design and execution of an international symposium titled "Via Regia - Streets of Kings in Europe", Correspondence and negotiation with international participants and moderators; Operational management with executing enterprises; assisting the preparation, design and execution of a multimedia exhibition titled "Via Regia - Streets of Kings in Europe"; assisting the preparation and execution of a congress titled "The Future of our enterprises inside the expanded Europe" with the participation of the states of Lower-Saxony, Hess, Thuringia and the European Commission; Supporting the daily process and information events in the Information-Center and in the public Social service,

Johanniter Unfallhilfe, Gotha, Germany 2002 to 2003

Driver for handicapped people (school and kindergarten) and internal transportation in between hospitals (patients of all ages)
Further duties: Acceptance and dispatching of transportation orders on behalf of the movement's inspector; support of the ward, office maintenance

EDUCATION

Studies at Vrije Universiteit Brussel, Tilburg University, Manchester Metropolitan University, Eesti Kunstiakadeemia Tallinn 2010 to 2011

Degree: MA European Urban Cultures

Thesis: Work & The City - Developments in Urban Working Culture: An Exploratory Research about Coworking Spaces in European Cities and their Impact on Urban Working Culture

Summer University "Metropolitan Studies", Berlin, Germany 2009

"Berlin is Berlin is Berlin: whose urban development?" Issues of urban development in Berlin

Georg-Simmel-Center of Metropolitan Studies, Humboldt University

Term abroad in Damascus, Syria 2008 to 2009

Language course Arabic at the "Arabic Teaching Institute for Non-Arabic Speakers" in line with the bi-national scholarship program of the 7th meeting of the German Syrian mixed committee

Studies at the Institute for Area Studies, Philosophical Faculty III, Humboldt University, Berlin, Germany 2006 to 2010

Degree: BA Area Studies Asia / Africa

Thesis: Migration and Urbanization: The Social Construction of Cities exemplified on Lagos, Nigeria

6th Pristina Summer University, Pristina, Kosovo 2006

"Globalization, Transnationalism: Issues in Immigration, Justice and Multi - Ethnicity"

Prof. Ana Devic, Academic Training Association, Netherlands

Studies at Faculty of Administrative Sciences, School of Applied Sciences "Harz", Halberstadt, Germany 2003 to 2004

Seminar "European Administrative Management"

Unfinished

High School "Bonita Vista", Chula Vista, California, USA 1999 to 2000

Student exchange program sponsored by the German Bundestag and the US Congress

Certificate: High school diploma

Award: Member of the "California Scholarship Federation"

Staatliches Gymnasium Arnoldschule, Gotha, Germany 1993 to 2002 (equivalent to grammar or high school)

GPA 2.0 (Good)

Thesis: "View on the USA from the perspective of an exchange student, in the English language"

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VOLUNTARY WORK & REMARKABLE EXPERIENCES

Former board member of "Art der Stadt Gotha", a local socio-cultural platform; speaker of the class and the pupils; organization of social and cultural meetings and events in the context of school and association work (concerts, music festival, exhibitions); Voyage through Africa (Morocco, Mauritania, Mali, Burkina Faso, Ghana, Togo, Benin, Nigeria, Cameroon) 2005 to 2006

TRAININGS & SEMINARS

OpenForum Berlin, Berlin, Germany 2008
"Expansion of civil society in the age of migration"
Citizens of Europe e.V.

2nd European Youth Festival, Novi Sad, Serbia 2007
"Europe without Borders?" Issues of interlinks between Youth in East and West
Creative Educational Council University of Novi Sad

2nd International Student Week, Belgrade, Serbia 2007
"Update local to get global", Workshop: Media
World Youth Wave Serbia

2nd International Youth Exchange, Lagos, Nigeria 2006
Role of Youth, Democracy and "Good Governance" in Nigeria
African Youth for Transparency AYFT

10. International European youth forum, Amsterdam, Netherlands 2001
City partnership programs, Youth possibilities in Europe, Youth exchange
Institute for European Partnership and International Cooperation,
Dietmar Woesler, Director

"Europawerkstatt", Mühlhausen, Germany 2000
Organs and Institutions of the European Community, Basic terms and policy areas of the European Union
Institute for European Partnership and International Cooperation,
Dietmar Woesler, Director

Förderlehrgang, Gotha, Germany 1995
Typewriting
"InterDACT" Training courses

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SELECTED CERTIFICATES OF EMPLOYMENTS



Humboldt-Universität zu Berlin · Work and Human Lifecycle
in Global History · Unter den Linden 6 · D-10099 Berlin

Prof. Dr. Andreas Eckert
Director
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asa.hu-berlin.de

TO WHOM IT MAY CONCERN

January 3, 2012
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The IGK "Work and Life Cycle in Global Historical Perspective" at the Humboldt University in Berlin under the directorship of Professor Jürgen Kocka and Professor Andreas Eckert is concerned with the comparative and interweaving historical perspectives on the relationship and interdependence of work and life course, labour images and ideas of work structure and the order structure of life courses.

Each year, the IGK invites ten scholars of different disciplines and regional background in order to give them a forum to exchange views on issues central to the theme of the college and moreover to permit exchange between established and younger scholars and researchers.

The IGK organizes workshops, international conferences and summer schools, the Fellows also represent and discuss their research at various institutions in Berlin. Mr. Andreas Wagner, born 24. October 1982 has been employed here between 1. December 2009 to 31. August 2010 as a student assistant at the IGK "Work and Life Cycle in Global Historical Perspective". Mr. Wagner has been appointed during the initial phase of the college and has contributed to the setting up and professionalization of the research program. Without the support of Mr. Wagner, the college would not have been permitted to successfully establish its IT sector at the beginning of the scholarly fellow year 2009/2010.

The main tasks of Mr. Wagner were the network and Active Directory administration, the establishment and maintenance of technical devices, the IT support service of visiting scientists and colleagues, as well as the mediation between the college and the university computer center management (CMS).



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in Global History
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 Bundesministerium
für Bildung
und Forschung



January 3, 2012

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Mr. Wagner has a special double qualification: On the one hand he was starting his work for our institute already well qualified, because he brought a lot of professional experience as a freelancer in the IT service. He also drew on the experience he has made in the development and maintenance of an Internet cafe in the "Songhai Centre" during a stay in Porto Novo, Benin.

On the other hand, his studies at the Institute of Asian and African Studies at the Humboldt University sensitized him for the international clientele of scholars of the College and our research contents. Mr. Wagner was also able to convey to our international guests subject-specific content and knowledge in English and French language. His BA thesis on the urbanization of Lagos, which I supported, was awarded the highest rated grade "Very Good".

Mr. Wagner showed in all the activities a quick mind, a sound judgment and self-confidence in solving problems. After a short training he was charged with the independent completion of demanding and often urgent tasks. Among the fellows he was very popular.

Mr. Wagner continued his duties with initiative and energy. His sense of reality and his outstanding independence were instrumental in ensuring that not only he but also his colleagues could benefit from it. His straightforward and optimistic character and friendly and helpful openness have won him much sympathy in the team.

For his career we wish him all the best.

A handwritten signature in black ink, appearing to read 'A. Eckert', is written above the name 'Professor Andreas Eckert'.

Humboldt-Universität zu Berlin

Professor Andreas Eckert

Direktor

IGK Arbeit und Lebenslauf in globalgeschichtlicher Perspektive

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Tel. Vente : (229) 22 26 81
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E-mail : songhai@songhai.org

SONGHAI
*ENGAGEMENT POUR LE
MEILLEUR*

Antenne de Lokossa
BP : 237 Lokossa
(Rép. du Benin)
Tel. : (229) 41 13 96
Fax : (229) 41 11 84

CERTIFICATE

N°187/12/1005/N7/GH/PN/SK

I, undersigned Rev Fr Godfrey NZAMUJO o.p., Director of Songhai Center in Porto-Novo, Republic of Benin, hereby certify that Mr Andreas WAGNER, born on October the 24th 1982 in Friedrichroda (Germany), a student on preparation for university, attended an internship program from September 8th 2005 to December 31st 2005 in the "Ambassador Pamela Bridgewater Technology Center" of the Songhai integrated farming and training Center.

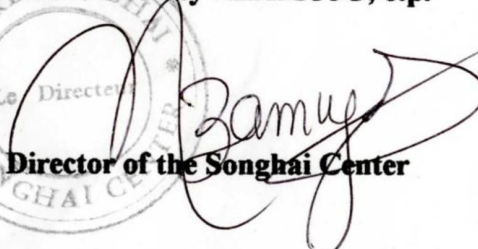
This internship was focused on the following issues:

- Maintenance of computers
- Installation, configuration and testing of used hardware
- Configuration of network issues, resolving of network problems
- Experimenting with the Linux Distribution Debian
- Assistance to clients in the telecenter
- Maintenance of computers in other departments, machines for different purposes
- Recuperation of data on medias like hard disk, floppy disk and flash memory
- Learning of basic electronic techniques and reparation procedures

Details of the above issues are attached to the present certificate that is given under the seal of Songhai Center.

Done at Porto-Novo
On: December 31st 2005

Rev. Fr. Godfrey NZAMUJO, o.p.


Director of the Songhai Center

Reference of Internship

Mr. Andreas Wagner, born on October the 24th 1982 in Friedrichroda, a student on preparation for university, attended an internship from September 8th 2005 to December 31st 2006 in the "Ambassador Pamela Bridgewater Technology Center" of the multipurpose agribusiness development "Centre Songhai" in Porto Novo, Republic of Benin. The major professional tasks, duties and experiences were as follows:

Working in the Technology Center: Technics

1. Recuperation and testing of used hardware
2. Installation, configuration and testing of used hardware
3. Installation and maintenance of operating systems Microsoft Windows 98, Windows 2000 and Windows XP
4. Installation and maintenance of a standard set of application software for the clients, consisting of administration control software, Microsoft Office Suite, printing software, instant messenger software, antivirus software
5. Configuration of network issues, resolving of network problems

Services

1. Introducing people to the functionality of their mailbox
2. Guiding clients through problems experienced while navigating the Internet
3. Giving people a basic understanding of email, Internet and web hosting
4. Sharing resources of knowledge for specific problems (technical research, encyclopedias, news sites)

Other Work in the Center

1. Maintenance of computers in the other departments, machines for different purposes (office, instruction) each one with a special set of needs and software
2. Recuperation of lost data on medias like hard disk, diskette and flash memory
3. Preparation of machines for sale
4. Advice for clients to buy computers
5. Introduction of an inventory list for the stocked computers
6. Learning of basic electronic techniques and reparation procedures

Occasionally

1. Supplying conferences with technical equipment

Annex

Idea of Songhai

« In the early 1980's, a small group of people led by Father Godfrey Nzamujo determined that the level of development in Africa was grossly insufficient and sought to restore dignity to the African people. The result was the creation of the Songhai Center. Named after the famed 15th-century Malian empire, Songhai is a center for training, for production, research and development of sustainable agricultural practices. The movement seeks to augment the standard of living of Africa's populations using the following methods for the creation of viable agricultural enterprises:

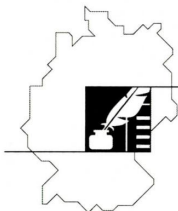
- Through the use of local resources, traditional and modern methods;
- Through the hybridization of traditional and modern agricultural practices;
- Through the instruction and implementation of effective management;
- Through the encouragement of individual and communal responsibility and initiatives;
- Through the inclusion of diverse opinions.

The ambition of Songhai is to foster an environment of creativity and innovation and as a result, reestablish a stable African society. Songhai draws inspiration from "the Timbuctu effect" - Pride, progress and effective result-, by clearly emphasizing all the advantages Africa offers. Citizens can therefore benefit from globalization rather than be excluded from it or solely bear the weight of its effects. »

SOME FACTS AND FIGURES

- More than 400 students in training in the centers located in Porto Novo, Savalou, Parakou, and Kinwedji for an 18-month training period.
- More than 500 farms established in all the regions and managed by the young people trained in Benin; they are brought together under a Network involving local coordinating units.
- More than 300 participants from various countries and from all walks of life take part each year in short-term training programs
- More than 200 permanent staff, facilitators, technicians and administrators
- More than 4,000 visitors every year.
- More than 40 partners from public and private institutions, NGOs, associations, universities, and international institutions like USAID and UNDP.

Taken from the official website of Project Songhai www.songhai.org



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Herrn
Andreas Wagner
Hoher Sand 10

99867 Gotha

E-Mail, Fax

Ihr Zeichen

Unser Zeichen

Telefon, Name

Datum

34/Gö, Ri
F:\Ref34\Görgmaier\Zeugnis Andreas
Wagner.doc

01.09.2004

Zeugnis

Herr Andreas Wagner, Student der Verwaltungswissenschaften, Fachrichtung „Europäisches Verwaltungsmanagement“, der Hochschule Harz in Halberstadt, hat vom 23. Februar 2004 bis 30. Juli 2004 im Europäischen Informations-Zentrum Thüringen in der Thüringer Staatskanzlei ein Praktikum absolviert. Die Tätigkeiten von Herrn Wagner umfassten im Wesentlichen folgende Aufgaben:

- Mitarbeit bei der Vorbereitung, Gestaltung und Durchführung des Internationalen Symposiums „Via Regia – Königsstraße Europas“ zusammen mit dem Europarat am 2. bis 4. Juli 2004, im Europäischen Informations-Zentrum Thüringen,
- Akquisition von Referenten und Moderatoren von Galicien bis Galizien,
- Abwicklung von Korrespondenz mit den Bürgermeistern, Kulturdezernenten, Tourismusmanagern und Jugendamtsleitern in den Städten entlang der Via Regia von Spanien bis in die Ukraine,
- umfangreiche Internetrecherchen,
- Arbeit mit Microsoft Word und Microsoft Excel Programmen,
- Kooperationsmanagement mit Veranstalter, Technikteams und Dolmetscherinnen,
- Anlage von Adressdateien zum Versenden von ca. 1.500 Einladungen in sechs europäische Länder,
- Mitwirkung im Rahmen einer Ausstellung verbunden mit einer Multivisionsshow zum Thema „Via Regia – Königsweg Europas“ im Collegium Majus der alten Universität Erfurt,
- Unterstützung der Mitarbeiter im Europäischen Informations-Zentrum Thüringen bei Tagesveranstaltungen zu europapolitischen Themen,
- Mithilfe bei Beantwortung europapolitischer Fragen und Betreuung von Besuchern im EIZ Erfurt,

- Standbetreuung und Teilnahme an Podiumsdiskussionen im Rahmen der Kandidatenpräsentation zur Europawahl 2004 zusammen mit dem Europäischen Informations-Zentrum,
- Mithilfe bei Werbekampagnen des Europäischen Informations-Zentrums an Thüringer Schulen und Hochschulen,
- Mitarbeit bei zusätzlichen Vorbereitungen zum Kongress der Landesregierungen Hessen-Niedersachsen-Thüringen und der Europäischen Kommission zum Thema „Die Zukunft unserer Unternehmen im erweiterten Europa“ am 9./10. Mai 2004 auf der Wartburg bei Eisenach

Herr Wagner hat während seines viermonatigen Praktikums im Europäischen Informations-Zentrum ein Arbeitspensum mit sehr großem Engagement und Einsatz bewältigt. Er hat bei der Akquisition von Institutionen und Referenten bei der Vorbereitung der Konferenz „Via Regia“ und beim Kongress „Die Zukunft unserer Unternehmen im erweiterten Europa“ anlässlich des Europatages am 9./10. Mai 2004 auf der Wartburg bei Eisenach sehr kompetent verhandelt und ohne Ausnahme sämtliche Städte, Unternehmen und Tourismusorganisationen zur Mitwirkung akquirieren können. Er verfügt über ein hohes kommunikatives Talent und zeichnet sich durch ein freundliches Wesen im Umgang mit Kolleginnen und Kollegen aus. Er ist in der Lage, sich in neue Sachverhalte sehr rasch einzuarbeiten und die gewonnenen Erkenntnisse strukturiert umzusetzen.

Herr Wagner erledigte die ihm übertragenen Arbeiten völlig selbstständig und zuverlässig. Seine Zusammenarbeit mit den Kolleginnen und Kollegen im Rahmen der genannten Konferenzvorbereitungen des Europäischen Informations-Zentrums und mit dem Verein Via Regia e. V., Erfurt, war vorbildlich. Seine freundliche Persönlichkeit und seine kollegiale Arbeitsweise trugen immer zu einer angenehmen Zusammenarbeit bei.

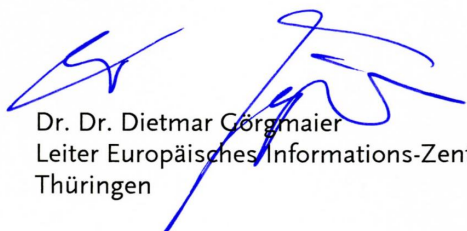
Besonders hervorhebenswert ist die Tatsache, dass Herr Wagner parallel zu den äußerst arbeitsintensiven Konferenzvorbereitungen auch – sogar am Wochenende – unter einem erheblichen Termindruck bei der Installation der audiovisuellen Techniken im Collegium Majus für die Ausstellung Via Regia engagiert war.

Herr Wagner erledigte die ihm übertragenen Aufgaben und Arbeiten zu unserer vollsten Zufriedenheit.

Wir wünschen ihm für den weiteren Studiengang und seine berufliche Zukunft viel Erfolg!

Mit freundlichen Grüßen

im Auftrag



Dr. Dr. Dietmar Görgmaier
Leiter Europäisches Informations-Zentrum
Thüringen

SELECTED CERTIFICATES OF EDUCATION



Universiteit van Tilburg
(Netherlands)



Manchester
Metropolitan
University

Manchester Metropolitan
University
(UK)



Vrije
Universiteit
Brussel

Vrije Universiteit Brussel
(Belgium)



EESTI
KUNSTIAKADEEMIA

Estonian Academy of Arts
(Estonia)

This is to Certify that

The Degree of Master of Arts in European Urban Cultures
has been conferred upon

Andreas Christian Wagner

who has successfully completed the approved course of study of the
Programme in European Urban Cultures (POLIS) 2010/2011 passed
the examinations and satisfied all other conditions

Brussels, September 2011

Rector UvT

Rector MMU

Rector VUB

Rector EAA

HUMBOLDT-UNIVERSITÄT ZU BERLIN



CERTIFICATE

The Faculty of Arts III confers on

Mr Andreas Wagner

the degree of

BACHELOR OF ARTS (B. A.).

He has completed the Bachelor of Arts degree program **Asian/African Studies** and passed the required examinations in a proper procedure pursuant to the regulations of 07 February 2005.

Given at Berlin, Germany, on 31 August 2010.

(Seal)

(signed)

(signed)

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Dean

.....
Chair Examination Board

Certified:

Humboldt-Universität zu Berlin
Philosophische Fakultät III
Prüfungsausschuss
Asien- und Afrikanistik
Unter den Linden 6
10098 Berlin